

**NORITZ®**  
**NRCR**  
**PRO**

Noritz Residential  
Condensing Recirculation



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## **OUTLINE**

- What's New
  - Field Gas Conversion
  - EZ Start Plus Bluetooth App
  - Built in Display Window
  - Front Cover Latches
- Model Specifications
- Recirc Options
- Installation
  - Venting
  - Gas
  - Condensate
  - Unit Settings
  - Basic Maintenance

**NORITZ®**  
TANKLESS WATER HEATERS

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# WHAT'S NEW?



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## WHAT'S NEW

- .98 UEF for all models
  - Highest UEF for complete BTU range in the industry
- Field Gas Conversion
  - Default setup for NG, conversion included to change to LP without the need to order a gas conversion kit.
- EZ Start Plus Bluetooth App
  - Physical dipswitches are gone! Unit setup is done entirely through Bluetooth app.
- Built in Display Window
  - Remote control is optional. Maintenance Monitors and Unit Settings can be accessed through the Display Window.



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# KEY FEATURES

## 1 Flex Vent Capability

Just like the EZ Pro, the NRCC Pro can use the flex vent kit making tank retrofits that much easier.

## 4 Integrated Recirculation Pump

Built with an integrated ECM pump allowing a 1/2" loop with a length of up to 200ft or 3/4" up to 500ft, the longest in the industry.

## 2 Ultra High Efficiency

With a UEF rating of .98, the NRCC helps reduce harmful emissions by featuring one of the best thermal efficiencies in the tankless market.

## 5 EZ Start Plus App

Setup and control all aspects of the NRCC Pro with the EZ Start Plus Bluetooth App. Change temperature, adjust recirc settings, maintain and troubleshoot the unit all in one app!

## 3 High Quality Stainless Steel Heat Exchangers

The NRCC Pro features a 15 year warranty on its heat exchangers, which are composed of high quality stainless steel and designed for easy serviceability.



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# FIELD GAS CONVERSION

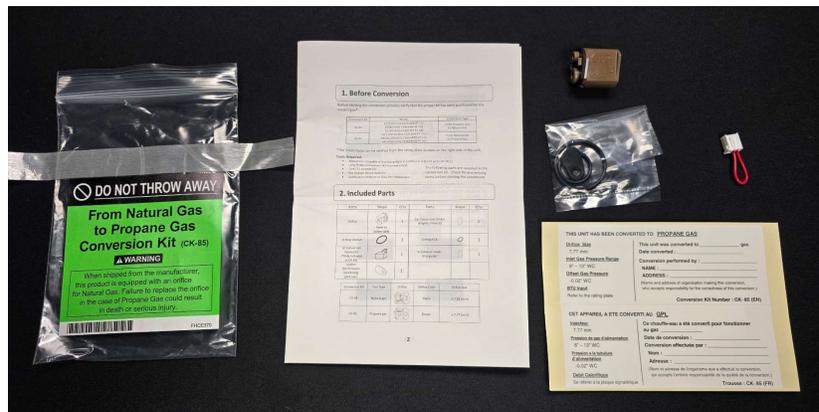
All NRCC Pro models are ready to be used with NG. If the jobsite has LP, a simple field gas conversion can be performed without the need to purchase any additional parts. Conversion is easy and can be done in about 5 minutes.

Conversion Kit taped to top of unit



(EZ Pro unit shown)

Contents of LP Conversion Kit



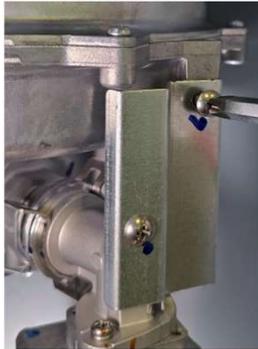
6

# FIELD GAS CONVERSION

Scan Here!

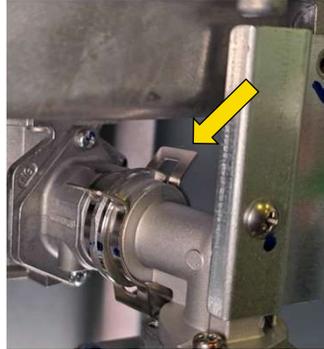


Step 1



Remove screw

Step 2



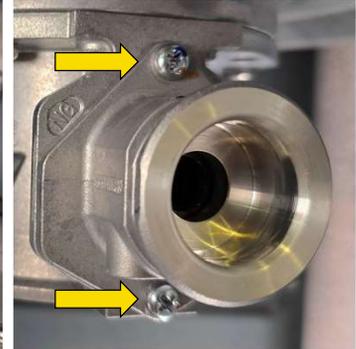
Remove the c-clip

Step 3



Carefully remove gas fitting

Step 4



Remove 2 screws securing venturi fitting



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# FIELD GAS CONVERSION

Scan Here!

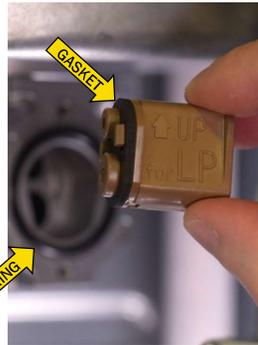


Step 5



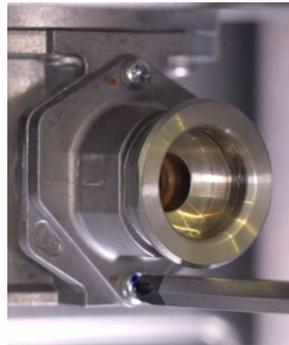
Remove NG orifice

Step 6



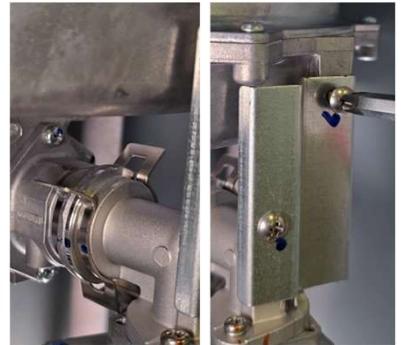
Insert LP orifice  
(make sure o-ring and gasket aren't lost or damaged)

Step 7



Secure venturi fitting

Step 8



Insert gas fitting, secure c-clip and screw



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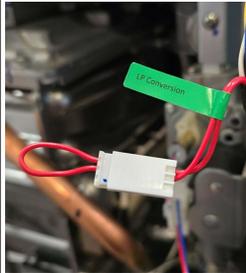
# FIELD GAS CONVERSION

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Scan  
Here!



Step 9



Plug in LP conversion connector

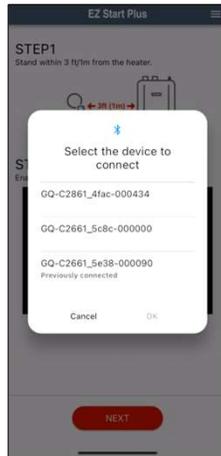
\*Built in display can also be used to convert gas type, see gas conversion directions included with unit



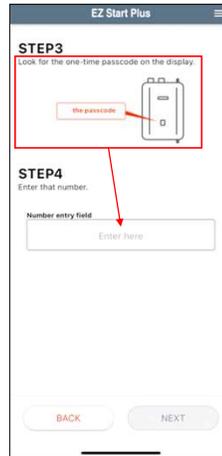
Step 10: Changing gas type to LP with EZ Start Plus App\*



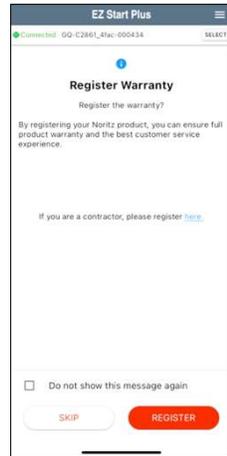
Open EZ Start Plus App and turn on Bluetooth



Select Unit and tap "OK"



Enter Passcode and tap "NEXT"



Register Warranty (or Skip)

(If you have connected to the unit previously, you may have less steps)

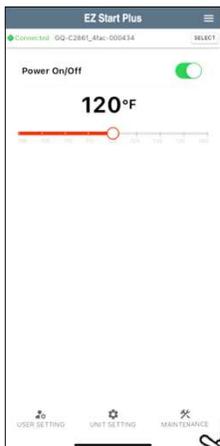
9

# FIELD GAS CONVERSION

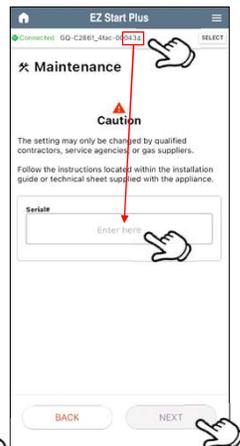
Scan  
Here!



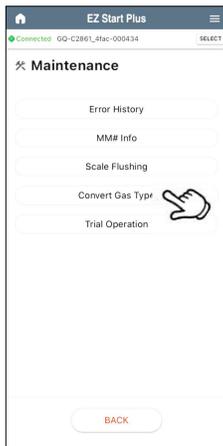
Step 10 (continued): Changing gas type to LP with EZ Start Plus App



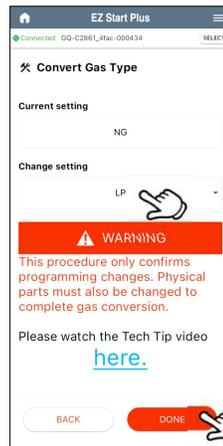
Tap "Maintenance"



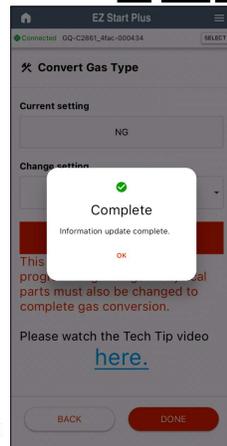
Enter last 4 digits of your serial number then tap "NEXT"



Tap "Convert Gas Type"



Tap Change Setting, Tap LP then tap "DONE"



After a few seconds it should show complete

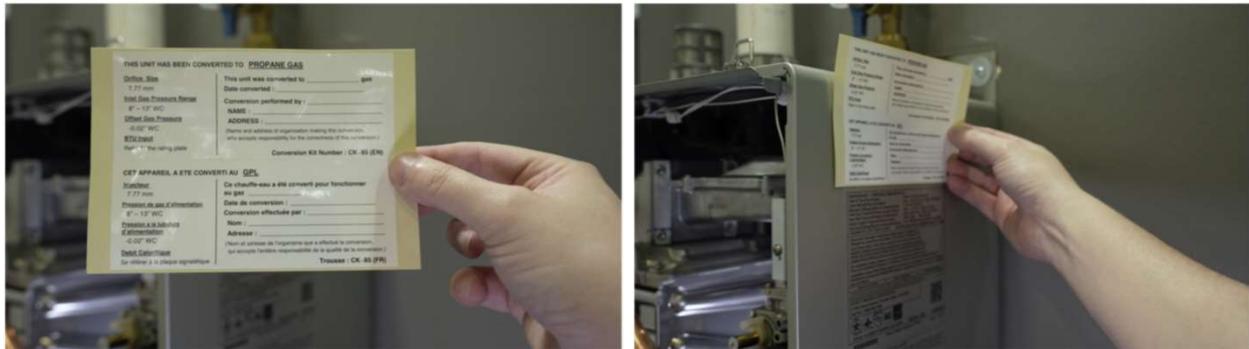
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(If you have connected to the unit previously, you may have less steps)

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# FIELD GAS CONVERSION

MAKE SURE TO FILL OUT AND ATTATCH GAS CONVERSION STICKER TO UNIT



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# EZ START PLUS APP



Initial unit setup, temperature adjustment, recirc settings and maintenance can all be handled through the new EZ Start Plus Bluetooth App!

The App will walk you through setting up the unit upon completing installation and provides an easy way to register the unit for your customers.

Error Code History can be accessed and will link you directly to help articles related to any error codes stored.

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## **BUILT IN DISPLAY WINDOW**



Displays temperature setting, service reminders and error codes. Also allows you to view maintenance monitors, error code history and change installation settings. The new display window makes the remote control a truly optional item.



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## **NEW LATCHED FRONT COVER**



Easier access when performing preventative maintenance, service or operating the built in display window. Remove 2 screws at the bottom of the front cover and the latches hold the cover in place until you're ready to remove it.



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# MODEL SPECIFICATIONS



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## NRCR PRO SPECIFICATIONS



		NRCR92	NRCR111
BTU	Min	12,800	
	Max	165k	199k
UEF		0.98	
Warranty		15 Year Heat Exchanger, 5 Years Parts, 1 Year Labor	
Field Gas Conversion		Yes (Included)	
Minimum Flow		.4 GPM	
Steady BTU		Yes	
Remote Control		Built In Display (External Optional)	
Water Connections		Bottom	
Dimensions	Height	26.1"	
	Width	18.1"	
	Depth	11.8"	
Weight		62 lbs	
Vent Length	2"	75ft	
	3"	150ft	
	4"	65ft	
Max Elevation		10,200ft	
Common Venting		2 Units	
Recirc Options		Dedicated Line or Crossover Valve	
Crossover Valve		Up to 2	

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# NRCR **PRO** PERFORMANCE

FLOW RATES (GPM)													
Temp Rise (F)	30	40	45	50	60	70	80	90	100	110	120	130	140
NRCR111	11.1	9.8	8.7	7.8	6.5	5.6	4.9	4.4	3.9	3.6	3.3	3.0	2.8
NRCR92	9.2	8.0	7.1	6.4	5.3	4.6	4.0	3.6	3.2	2.9	2.7	2.5	2.3



Need more flow? Quick Connect two identical NRCR Pro units and double the flow!



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## RECIRC OPTIONS



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# INTEGRATED RECIRC PUMP

## ECM Recirculation Pump

- 1/2" Loop = 200ft
- 3/4" Loop = 500ft

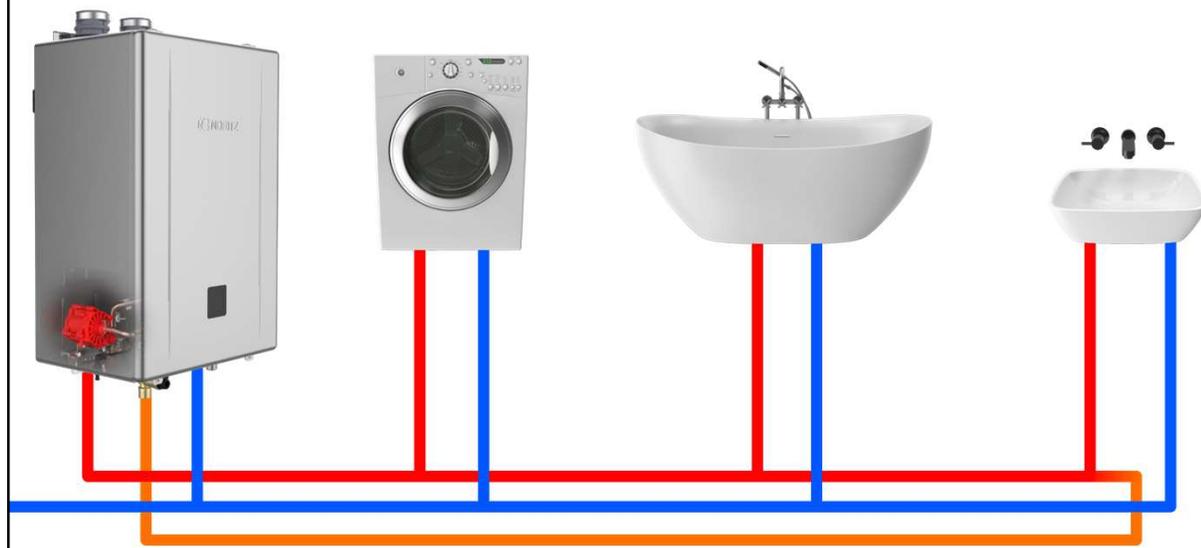


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# DEDICATED RETURN LINE



Return Line should have a shut off valve, hose bibb and expansion tank



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# CROSSOVER VALVE



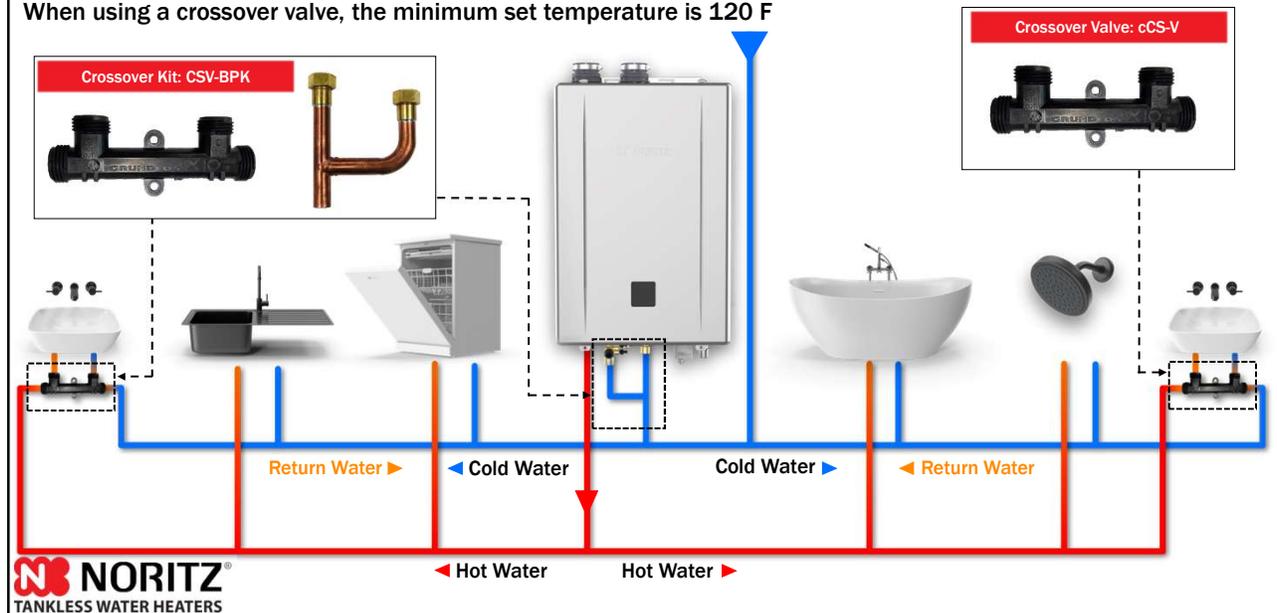
When using a crossover valve, the minimum set temperature is 120 F



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# 2 CROSSOVER VALVES

When using a crossover valve, the minimum set temperature is 120 F



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# RECIRCULATION MODES

- Auto Learning
- Manual Timer
- On Demand (Title 24)
- Always Off
- Always On

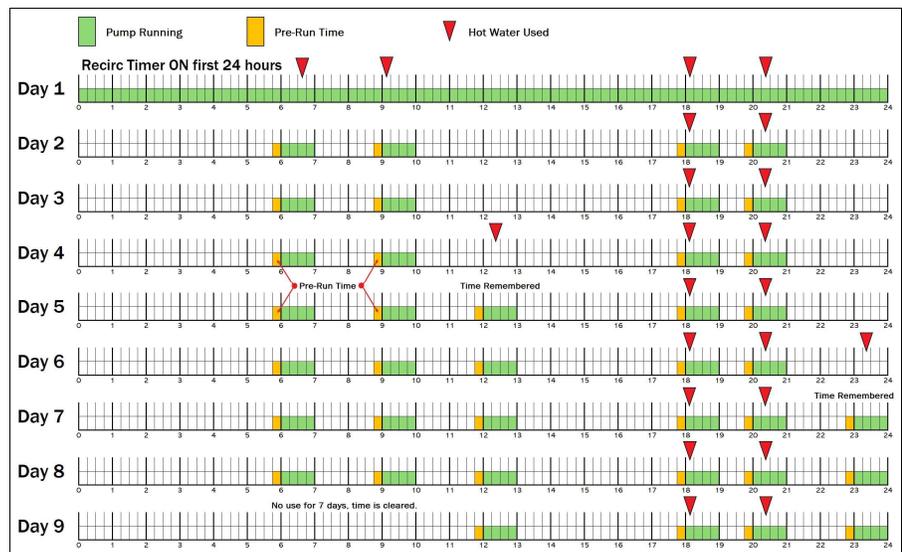
Recirculation Mode is selected in the Unit Settings section of the EZ Start Plus App.



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# AUTO LEARNING MODE

- Recirculation ON for first 24 hours.
- Automatic 14 day learning period.
- Hot water usage more than 10 seconds.
- Pre-heats the loop 15 minutes before.



(Example shows unit in 7 day "Eco" mode)



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# SETTING MANUAL SCHEDULE



Schedule the NRCR Pro recirc times manually with the EZ Start Plus App. Simply tap the hours you want the pump to run.

Want the same schedule every weekday? Adjust the schedule for one day then copy to all weekdays.

No longer requires extra purchase!



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# TITLE 24 (ON DEMAND) MODE



Wireless Push Button Kit (WLB)



Optional Motion Sensor (WLB-MS)



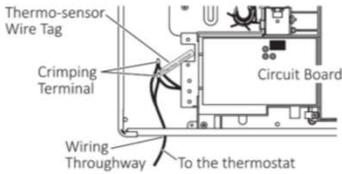
Rocker Switch (IHK-RS)



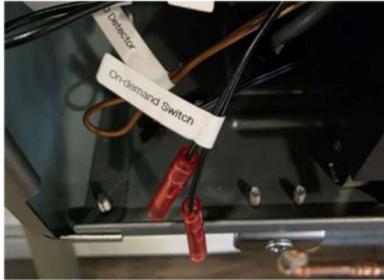
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# TITLE 24 (ON DEMAND) MODE

- Cut the thermo-sensor wire (looped white) in the water heater.
- Connect to break contact (normally closed contact) on the thermostat.
- Reattach the front cover..



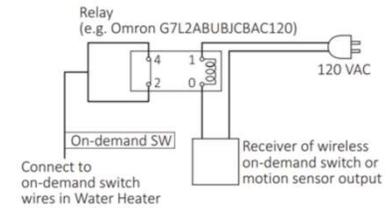
## Inspector Requirement for Sensor



- This water heater is compatible with an on-demand switch, wireless switch and motion sensor.
- Prepare a relay when installing a wireless on-demand switch or motion sensor. Do not apply any voltage to the on-demand switch terminal. This terminal is only for no-voltage contact. Contact Rating: greater than 2.7 mA @ 15 VDC.
- (For quick connect (pro) multi-system) The on-demand switch can be connected to either water heater. When a remote controller is installed, connect the on-demand switch to the water heater where the remote controller is installed.

## Use a relay when connecting wireless switch or motion sensor

- Refer to the step 1- 3 of "Connecting the on-demand switch".
- Choose a suitable installation location for the relay where it will be protected from moisture.
- Connect the on-demand switch wires from the heater to the signal output on the relay.
- Cut one of the electrical supply leads and connect to the signal input on the relay.
- Secure all connections and reattach the front cover.



## Relay for On-Demand switch (If needed)



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# CUSTOMIZING RECIRC SETTINGS

The NRCR Pro Recirc settings can be customized if needed. Programming is done through the built in display window. See Service Manual for complete directions.

**Time to Learn:** Determines how long a hot water fixture needs to be used before the NRCR Pro memorizes the use and runs the pump the next day. Available options are:

- 3 Seconds
- 10 Seconds (default)
- 60 Seconds
- 120 Seconds.

**Interval to Erase Learning Flag:** determines how long the NRCR Pro will wait to erase a learned time if no hot water is used during that time. Available options are:

- 7 Days
- 14 Days (default)

**Pre-Heating Adjustment:** Determines how long the NRCR Pro will run the pump *before* a scheduled time to ensure the loop is heated and ready to be used at the start of the scheduled hour.

Available options are:

- Pre-run Off
- 15 Minutes (default)
- 30 Minutes
- 60 Minutes.



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# INSTALLATION



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## PRE-INSTALLATION CHECKS

Verify the following before installation and *read the manual*:

### Check the gas:

- NRRCR92 Max btu is 165k.
- NRRCR111 Max btu is 199k.

Ensure the existing gas system can support that demand + other existing gas demands.

### Check the power:

- NRRCR Pro and all Noritz units operate on 120 VAC at 60Hz.

### Check the vent:

- NRRCR Pro uses plastic venting (PVC, CPVC and PP).
- Existing venting will likely have to be replaced unless you are replacing a similar type unit.
- Exhaust leaks into the home may lead to injury or death. **Do not take shortcuts here!**

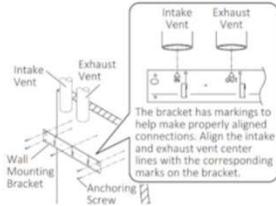


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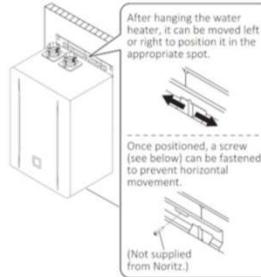
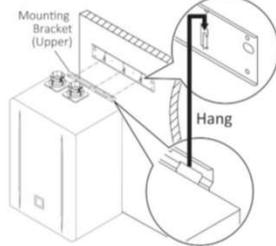
# NRCR UNIT MOUNTING

Mount bracket, hang heater and shift side to side for precise alignment, secure heater.

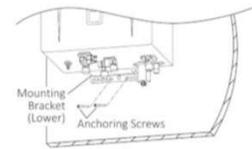
1. Ensure that the wall mounting bracket is level. Drill holes for the wall mounting bracket and affix the wall mounting bracket securely to the wall with 5 screws. Finally, make sure the bracket can support the weight of the water heater.



2. Hang the water heater on the wall mounting bracket.



3. Affix the mounting bracket (lower) to the wall by 2 screws.



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# NRCR VENTING OPTIONS

As with previous models, you have the ability to install the unit indoors or outdoors with a variety of venting options.



(EZ Pro units shown)

Max Vent Lengths DV or SV:  
2": 75 Feet, 3": 150 Feet, 4": 65 Feet



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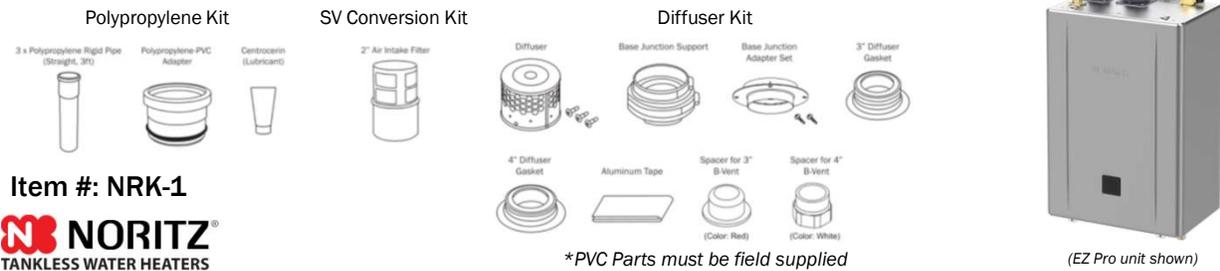
# NO ROOF KIT

Have a straight run of b-vent? The No Roof Kit makes it even easier to replace a tank!

## Features:

- Faster Installation without roof access
- Up to 8.5' venting available
- Available for 3" and 4" round b-vent
- Less material waste

The No Roof Kit comes with all accessories needed for installation\*:



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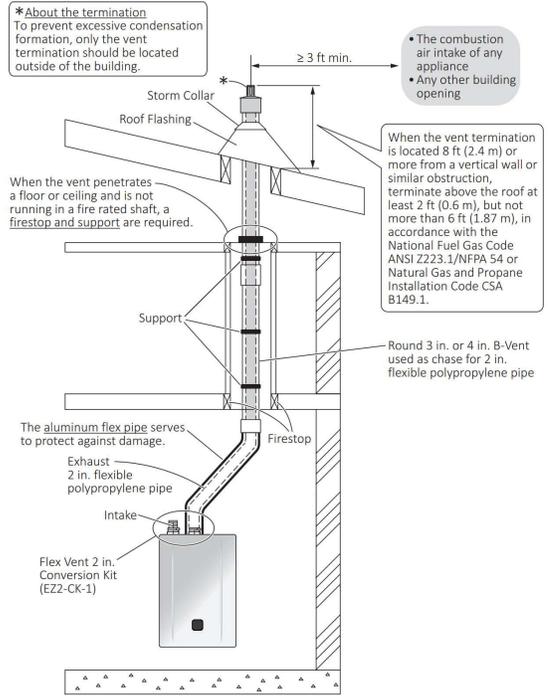
# 2 INCH FLEX VENT

Use existing 3" or 4" round b-vent.

2 additional parts numbers required\*:

- **EZ2-CK or EZ2-CK-1:** Conversion kit to adapt unit to accept flex vent.
- **EZ2FVK-1 (25 ft.) or EZ2FVK-2 (35 ft.):** Select either 25 ft. or 35 ft. depending on length of existing b-vent.

**NOTE:** Flexible vent can be shortened but you cannot join 2 pieces of flexible vent to extend the length.



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# INSTALLATION CLEARANCES



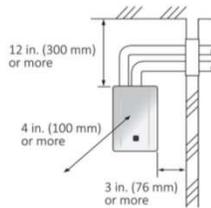
Verify the following before installation and *read the manual*  
Select a proper installation location:

- Maintain minimum required clearances and if possible, recommended clearances.

## 4.1 Indoor Installation

### Required Clearances from the Water Heater

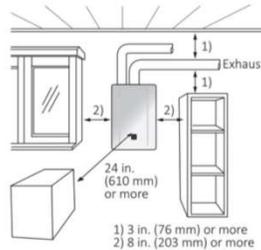
Maintain these clearances from both combustible and non-combustible materials.



Required

### Space for Inspection/Repair

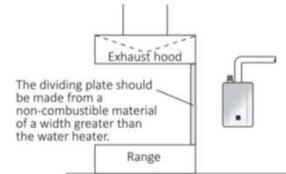
The following minimum clearances should be met to provide enough space for inspection and repair.



Recommended

### Cooking Equipment

If an indoor air supply will be utilized and the water heater will be installed in the vicinity of a permanent kitchen range or stove that may generate steam containing fats or oils, use a dividing plate or other measure to ensure that the water heater is not exposed to air containing such impurities.



Cooking Equipment

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# INSTALLATION CLEARANCES



Verify the following before installation and *read the manual*  
Select a proper installation location:

- Maintain minimum required clearances and if possible, recommended clearances.

**Recommended clearances are not only there to provide enough space for inspection, maintenance and repair but also to make sure the homeowner has quick and unimpeded access to gas and water shut off in the unlikely event of an emergency.**

Required

Recommended

Cooking Equipment

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# 1/2" GAS LINE CONDITIONS

1/2" Gas line is still an option with the new NRCR Series Pro assuming an 8" WC or higher initial starting pressure. As always, make sure to follow the gas sizing tables in the installation manual.

4. Maximum Natural Gas Delivery Capacity (For 8 - 10.5 in. W.C. initial supply pressure)														
3.0 in. W.C. Pressure Drop														
Pipe Size	Length (including fittings)													
	10 ft (3 m)	20 ft (6 m)	30 ft (9 m)	40 ft (12 m)	50 ft (15 m)	60 ft (18 m)	70 ft (21 m)	80 ft (24 m)	90 ft (27 m)	100 ft (30 m)	125 ft (38 m)	150 ft (45 m)	175 ft (53 m)	200 ft (60 m)
1/2 in.	454	312	250	214	190	172	158	147	138	131	116	105	96	90
3/4 in.	949	652	524	448	397	360	331	308	289	273	242	219	202	188
1 in.	1,790	1,230	986	844	748	678	624	580	544	514	456	413	380	353
1 1/4 in.	3,670	2,520	2,030	1,730	1,540	1,390	1,280	1,190	1,120	1,060	936	848	780	726
1 1/2 in.	5,500	3,780	3,030	2,600	2,300	2,090	1,920	1,790	1,680	1,580	1,400	1,270	1,170	1,090
2 in.	10,600	7,280	5,840	5,000	4,430	4,020	3,700	3,440	3,230	3,050	2,700	2,450	2,250	2,090
2 1/2 in.	16,900	11,600	9,310	7,970	7,070	6,400	5,890	5,480	5,140	4,860	4,300	3,900	3,590	3,340



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# GAS LINE CONDITIONS

General gas guidelines.

	Supply Pressure	
	Natural Gas	LP Gas
Min	3.5 in. W.C.	8 in. W.C.
Max	10.5 in. W.C.	14 in. W.C.

In order to check the gas supply pressure to the Water Heater, a tap is provided on the gas inlet.

Remove the 9/32 in. hex head /Philips screw from the tap.



Test inlet pressure after installation:

- Low demand (1 or 2 fixtures)
- Moderate demand (3 or 4 fixtures)
- High demand (5+ fixtures)
- Worst case scenario, 5+ fixtures + all other gas appliances.



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# GAS LINE CONDITIONS

An improperly sized gas line generally results in one or more of the following issues:

- Ignition Failure (Error Code 11)
- Flame Loss (Error Code 12)
- Abnormal Combustion (Error Code 10 or 90)
- Fluctuating water temperatures
- Abnormal noises

Other items in the gas supply system that could cause problems:

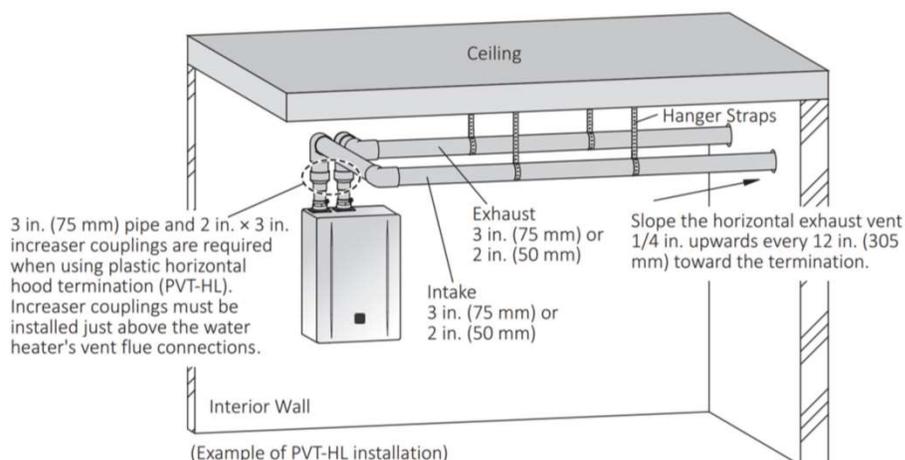
- Meter size
- Water/debris in gas line
- Earthquake safety shutoff valve (California specific)



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# VENTING GUIDELINES

Wide variety of venting options for an easy install.



**Direct Vent  
Horizontal**

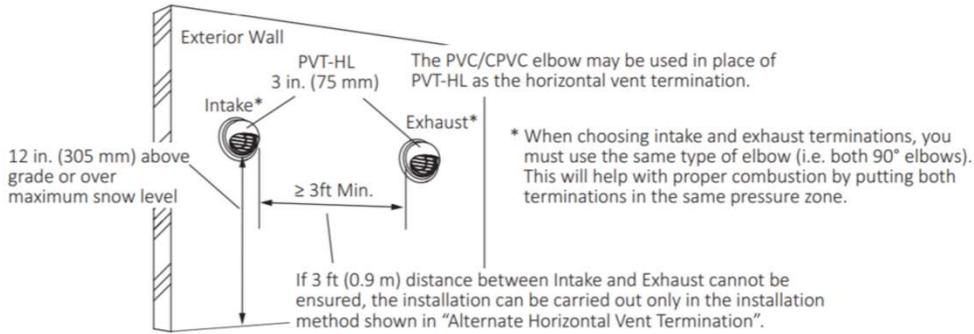


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# VENTING GUIDELINES

Wide variety of venting options for an easy install.

(e.g. PVT-HL installation)



**Direct Vent Horizontal**



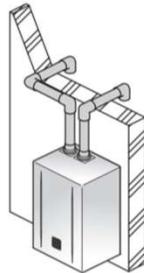
41

# VENTING GUIDELINES

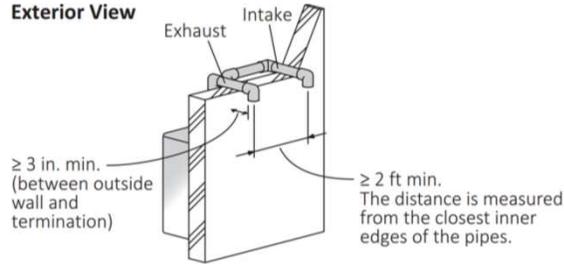
Wide variety of venting options for an easy install.

**NOTE** Do not use hood termination (PVT-HL).

Interior View



Exterior View



**Direct Vent Horizontal (Option 1)**



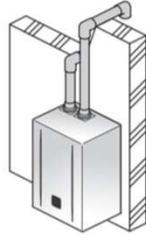
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# VENTING GUIDELINES

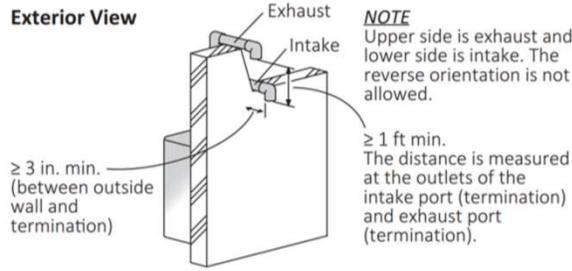
Wide variety of venting options for an easy install.

**NOTE** Do not use hood termination (PVT-HL).

Interior View



Exterior View



**NOTE** Upper side is exhaust and lower side is intake. The reverse orientation is not allowed.

$\geq 1$  ft min. The distance is measured at the outlets of the intake port (termination) and exhaust port (termination).

**Direct Vent Horizontal (Option 2)**



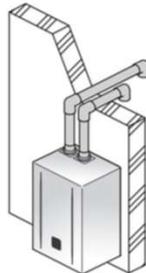
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# VENTING GUIDELINES

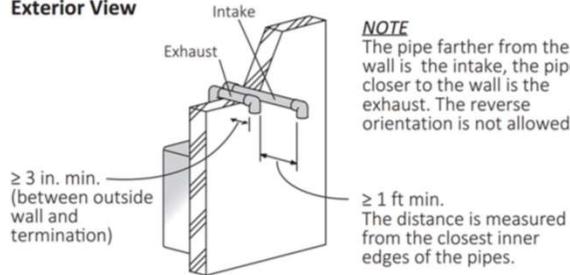
Wide variety of venting options for an easy install.

**NOTE** Do not use hood termination (PVT-HL).

Interior View



Exterior View



**NOTE** The pipe farther from the wall is the intake, the pipe closer to the wall is the exhaust. The reverse orientation is not allowed.

$\geq 1$  ft min. The distance is measured from the closest inner edges of the pipes.

**Direct Vent Horizontal (Option 3)**



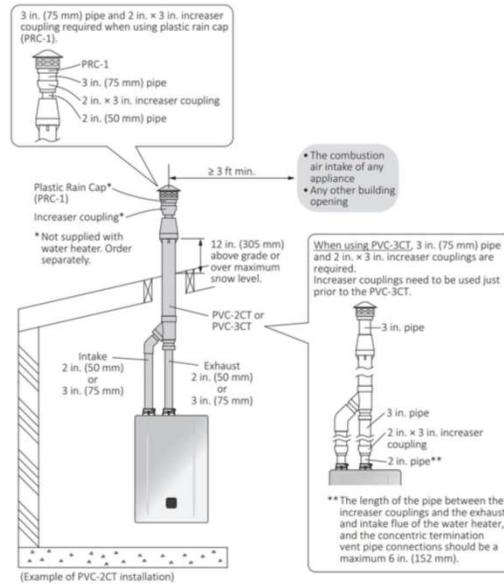
44



# VENTING GUIDELINES

Wide variety of venting options for an easy install.

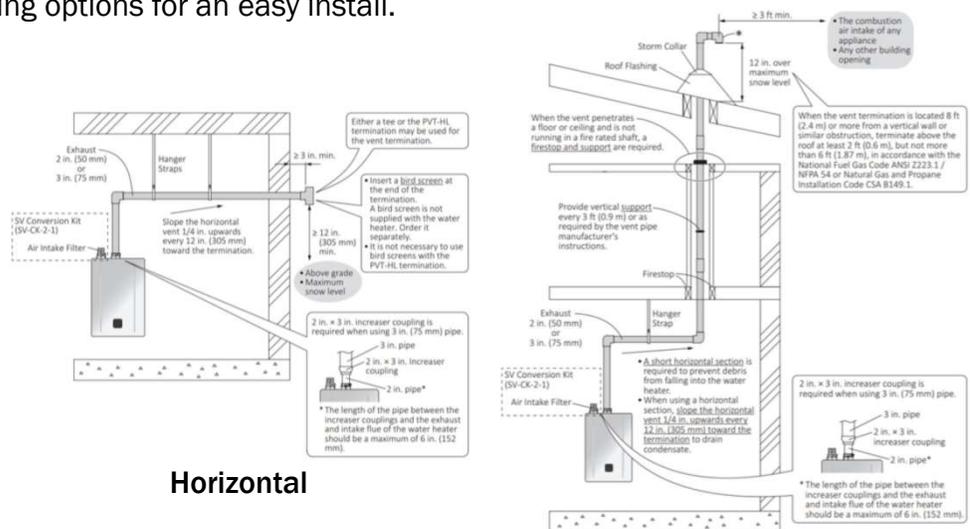
## Direct Vent Vertical (Concentric)



# VENTING GUIDELINES

Wide variety of venting options for an easy install.

## Single Vent

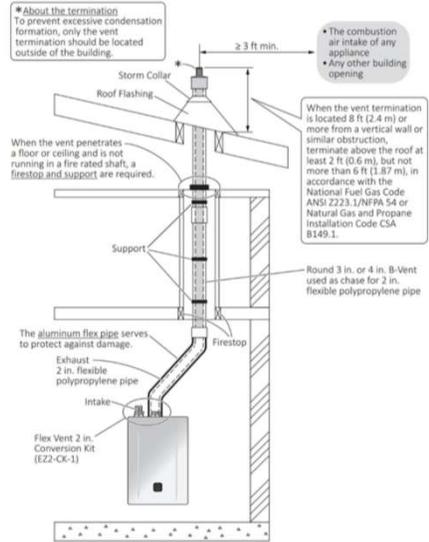


# VENTING GUIDELINES

Wide variety of venting options for an easy install.



Outdoor



Flexible Vent



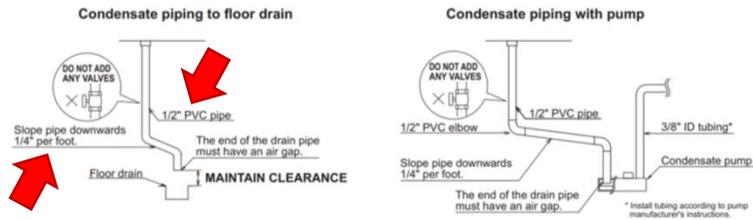
# NRCR PRO COMMON VENT

NRCR Pro units can be common vented when quick connected.

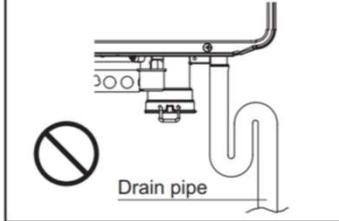



# CONDENSATE DRAIN LINE

Guidelines for routing the condensate drain line.



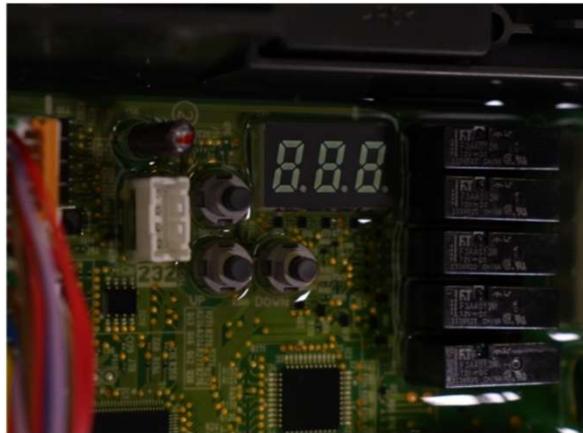
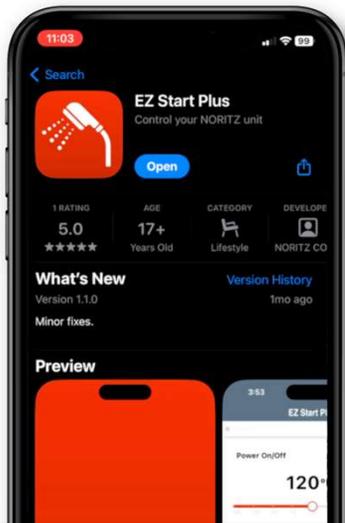
Do not pitch the drain line up once a horizontal section has been introduced. Always pitch the drain line down to ensure proper drainage.



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# PROGRAMMING THE UNIT

Pro Series units no longer have physical dipswitches on the circuit board. All programming of the unit is done with the new EZ Start Plus App or the built in display window.

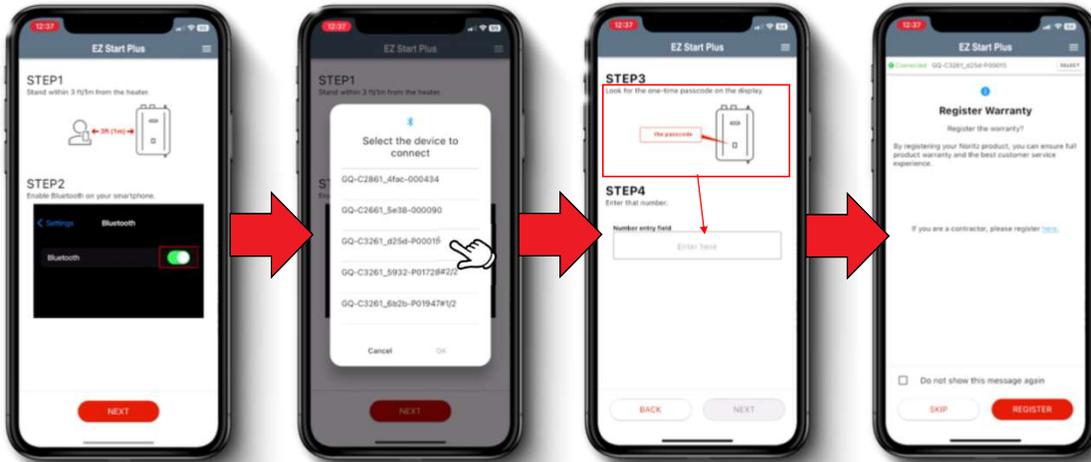


Directions can be found in the manual



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# EZ START PLUS APP



Open EZ Start Plus App and Turn on Bluetooth

Select Unit  
Tap "OK"

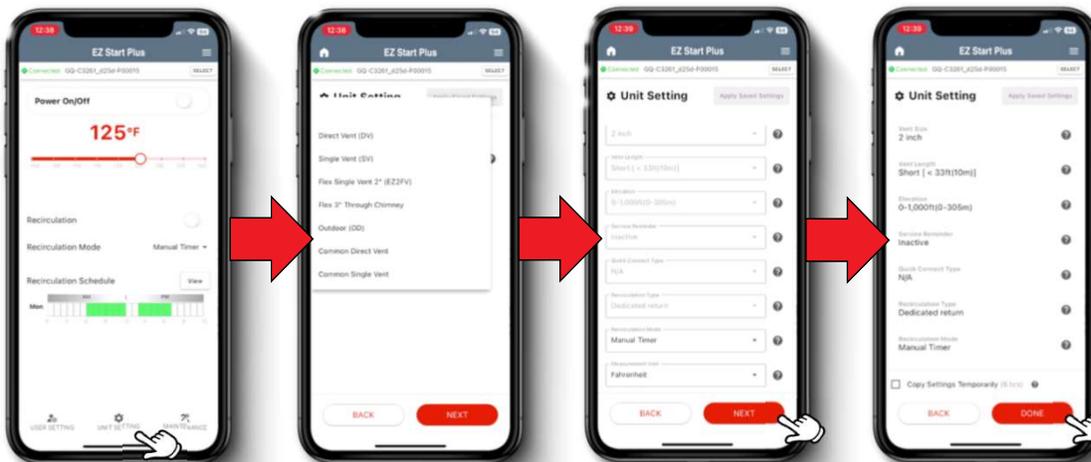
Enter Passcode

Register Warranty  
(or Skip)



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# EZ START PLUS APP



Tap  
"Unit Setting"

Select Options  
Based on  
Installation

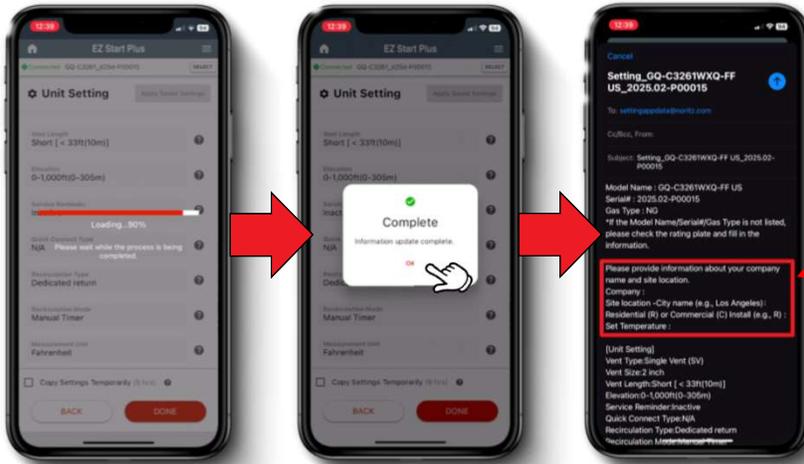
Tap "NEXT"

Review and Tap  
"DONE"



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# EZ START PLUS APP



Upon completion, email app will open to allow emailing the installation settings to Noritz. This is not required, but very helpful for Customer Care.

Please fill out these items if you opt in to send.

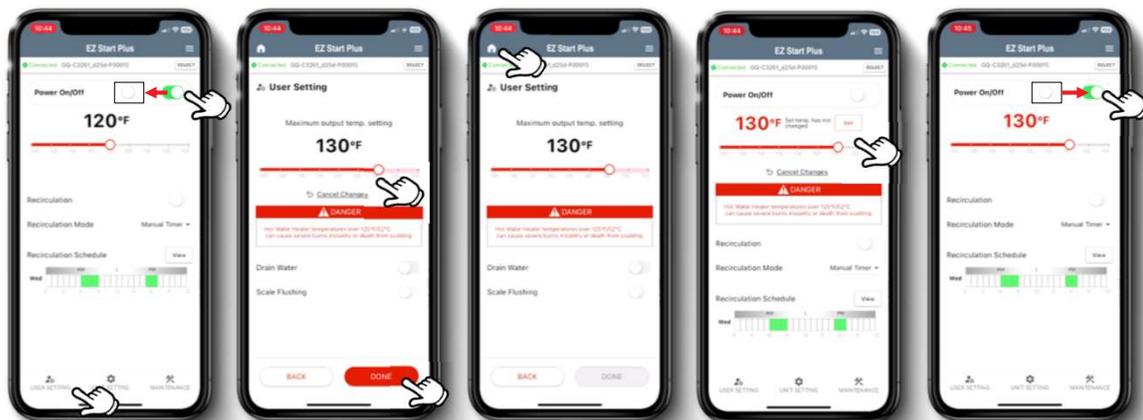
App Programs Unit

Tap "OK" When Complete



# SETTING TEMP ABOVE 120

Residential units are limited to 120 by default but they can be bypassed following these steps.



Power Off then tap Unit Settings

Adjust Max Temp then tap Done

Tap Home icon to go back to home page

Adjust Temp then tap Set

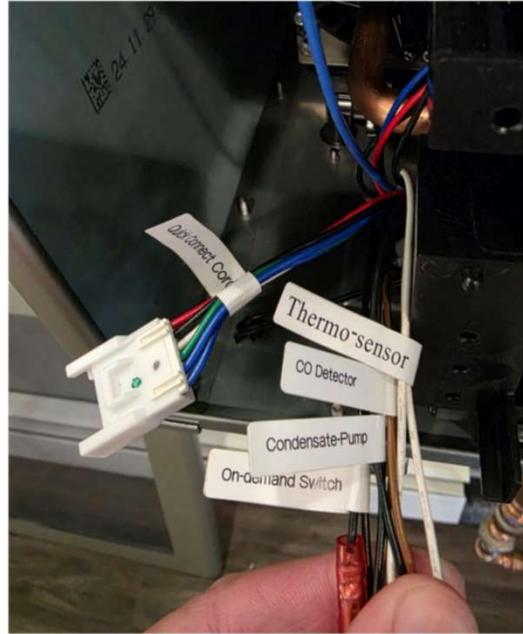
Tap the power button to turn back on



(See Installation Manual page 62 for directions using built in display)

## OPTIONAL WIRES

- Quick Connect Cord
- On-Demand Switch
- Condensate Pump
- Thermo-Sensor
- CO Detector



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## NRCR PRO SPECIFIC ERROR CODES

- **Error Code 06: Low Recirculation Flow (Only Warning Indication)**
  - Check Return Line Filter.
  - Purge air in the domestic hot and return line (Dedicated Mode)
  - Check crossover valve filter (Crossover Mode)
  - Check crossover valve for correct orientation
- **Error Code 63: Recirculation Abnormality (No Recirculation Flow)**
  - Check Return Line Filter.
  - Purge air in the domestic hot and return line (Dedicated Mode)
  - Check that the “Crossover” connector is connected together
  - Check crossover valve filter (Crossover Mode)
  - Check crossover valve for correct orientation



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# FILLING AND PURGING



**SCAN FOR  
VIDEO**



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# INSIDE THE NRCR PRO



- Component List**
- Error Codes**
- Maintenance Monitors**
- Unit Settings w/ Display Window**
- Voltage Checkpoints**
- Gas Pressures**



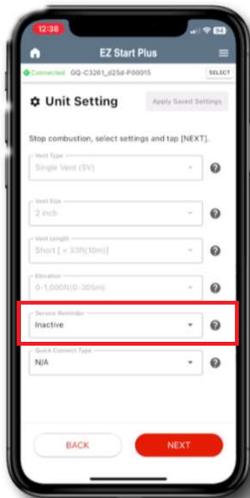
60

# BASIC MAINTENANCE



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# SERVICE REMINDER



Set “Service Reminder” setting to “Active” during setup (Default is Inactive)

Heater will use the Set Temp, Average BTU Use and Combustion Time to determine when a flush should be performed.

Once the flush has been performed correctly, the service reminder code will go away.

Treatment Guidelines			
Type of Water	Hardness Level	Treatment Device 1)	Flush Frequency 2)
Soft	0-1 gpg (0-17 mg/L)	None	None
Slightly Hard	1-3 gpg (17-51 mg/L)	None	None
Moderately Hard	3-7 gpg (51-120 mg/L)	Scale Shield or Water Softener	Once a Year 3)
Hard	7-10 gpg (120-173 mg/L)	Scale Shield or Water Softener	Once a Year 3)
Very Hard	10-12 gpg (173-200 mg/L)	Scale Shield or Water Softener	Once a Year 3)
Extremely Hard	> 12 gpg (> 200 mg/L)	Scale Shield or Water Softener	Once a Year 3)

- 1) When selecting a treatment device, you must consult its spec sheet and installation manual for guidelines and limitations. Not all water supplies are compatible. A water test may be required.
- 2) Install Noritz isolation valves to allow flushing.
- 3) Flushing is required if a water treatment device is not installed.

**NOTE:**

Water quality guidelines in the manual still need to be followed. Damage to the unit when used with water hardness over 12 gpg may not be covered by the warranty.

**NOTE** Damage to the water heater as a result of the items below is not covered by the Noritz America Limited Warranty.

- Water in excess of 12 gpg (200 mg/L) of hardness
- Poor water quality (See the water quality list on page 12.)
- The display window displayed a “C1# (service reminder)” indicating scale build-up, but the heat exchanger has not been flushed.



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# POOR WATER QUALITY ISSUES

Here are some issues related to Hard Water or Poor Water Quality:

- ⚠ **Scale Buildup**
- ⚠ **Unstable Water Temperature**
- ⚠ **Error Codes: 14, 16, 20, 65**
- ⚠ **Clogged Inlet/Recirc Filter Screen**



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# WATER QUALITY

Water Quality Guidelines in the Installation Manual should always be followed.

If this water heater will be installed in a location where the hardness of the supply water is high, scale build-up may cause damage to the heat exchanger. Perform the suggested treatment and maintenance measures based on the water hardness level according to the below table.

Treatment Guidelines

Type of Water	Hardness Level	Treatment Device 1)	Flush Frequency 2)
Soft	0-1 gpg (0-17 mg/L)	None	None
Slightly Hard	1-3 gpg (17-51 mg/L)		
Moderately Hard	3-7 gpg (51-120 mg/L)	Scale Shield or Water Softener	Once a Year 3)
Hard	7-10 gpg (120-171 mg/L)		
Very Hard	10-12 gpg (171-200 mg/L)		
Extremely Hard	> 12 gpg (> 200 mg/L)		

- 1) When selecting a treatment device, you must consult its spec sheet and installation manual for guidelines and limitations. Not all water supplies are compatible. A water test may be required.
- 2) Install Noritz isolation valves to allow flushing.
- 3) Flushing is required if a water treatment device is not installed.



- NOTE** Damage to the water heater as a result of the items below is not covered by the Noritz America Limited Warranty.
- Water in excess of 12 gpg (200 mg/L) of hardness
  - Poor water quality (See the water quality list on page 12.)
  - The display window displayed a "C1#" (service reminder)" indicating scale build-up, but the heat exchanger has not been flushed.



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# DESCALING/FLUSHING

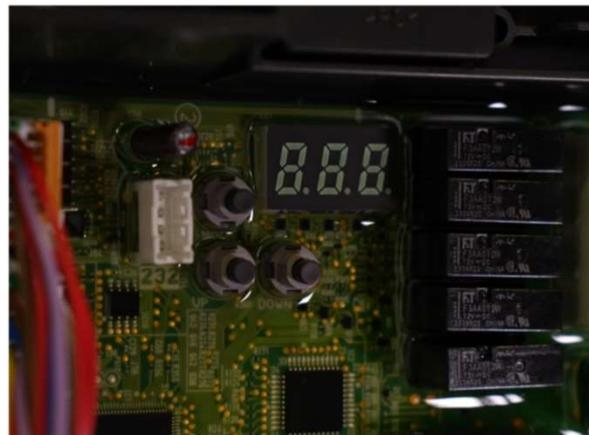
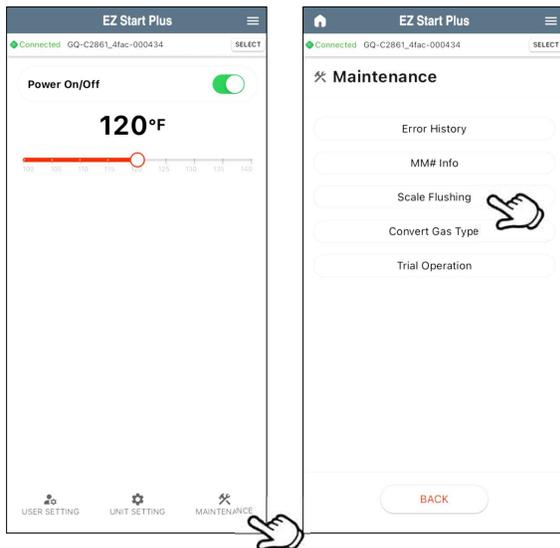
So, what do you need to perform a proper descale?



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# DESCALING/FLUSHING

The flush connector is gone and descale mode is started with the EZ Start Plus App or the built in display.



Directions can be found in the manual

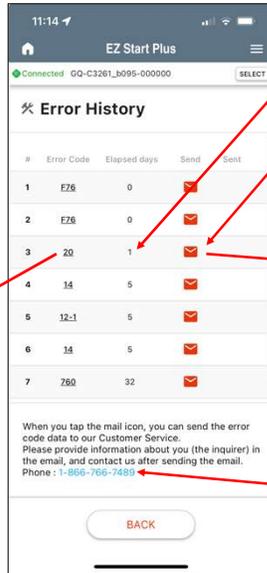
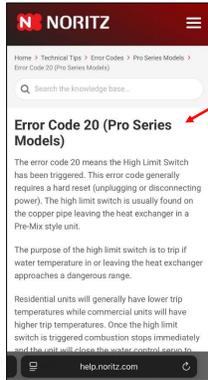
**NORITZ**  
TANKLESS WATER HEATERS

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# EZ START PLUS APP ERROR HISTORY

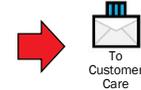
Error history can be displayed and content can be emailed to Noritz Customer Care.

Tap on the error code to link to the Noritz web site. Detailed error code info displayed.



Shows the number of days elapsed since the error was reported.

Tap the email icon to launch the email app to send data to Noritz Customer Care.



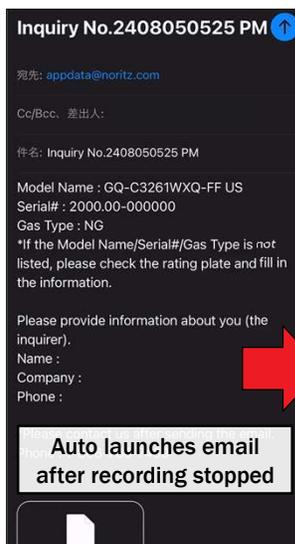
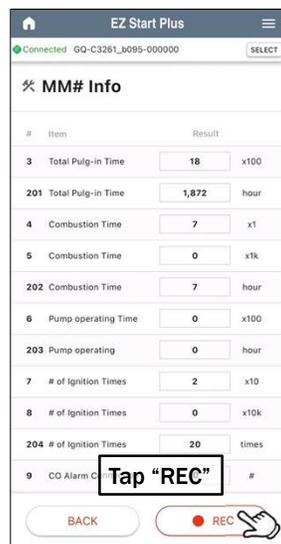
Tap the phone # to launch the phone app and call Noritz.



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# EZ START PLUS APP MAINT MONITOR

You can check and record up to 2 minutes of Maintenance Monitor data and send to Noritz Customer Care.



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# COMMONLY USED MAINT MONITORS

Maintenance Monitors (MM) tell you exactly what the unit is doing. They should be used in any situation regarding flow rates, temperatures and verifying what Recirculation Mode the unit is set to.

Error Code history is also found in Maintenance Monitor mode.

MM	Item	Data		Minimum Value for Indication
		Multiplier	Unit	
03	Total Plug-in Time	x100	Hour	100 Hours
04	Total Combustion Time	x1	Hour	1 Hour
05	Total Combustion Time	x1000	Hour	1000 Hours
06	Total Pump Operating Time	x100	Hour	100 Hours
07	Number of Ignition Times	x10	Times	10 Times
08	Number of Ignition Times	x10000	Times	10000 Times
14	Total Flow Rate	x0.1	0.1gpm	0.1gpm
17	Recirculation Flow Rate	x0.1	0.1gpm	
30	Cold Water Thermistor	x1	F (C option)	1 F (0.5 C)
31	Hot Outlet Thermistor		F (C option)	1 F (0.5 C)
32	Heat Exchanger Thermistor		F (C option)	1 F (0.5 C)
86	Recirculation Mode	Dedicated Mode	Crossover Mode	
	Auto Recirc (Default)	11	21	
	Manual Timer Recirc	12	22	
	Recirc Always ON	13	23	
	Recirc Always OFF	14	24	
	On-Demand (Title 24) Mode	15	25	
91	Error Code History 1	Most Recent Error Code		
92	Error Code History 2	Next Most Recent Error Code		
93	Error Code History 3	Next Most Recent Error Code		
94	Error Code History 4	Next Most Recent Error Code		
95	Error Code History 5	Next Most Recent Error Code		
96	Error Code History 6	Next Most Recent Error Code		
97	Error Code History 7	Next Most Recent Error Code		
98	Error Code History 8	Next Most Recent Error Code		



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# HELPFUL CONTACT INFO

866-7NORITZ (866-766-7489)

- Monday – Friday: 5am to 6pm PST
- Saturday: 6am to 3pm PST



EZ Start Plus App



Gas Conversion



SUPPORT.NORITZ.COM



NORITZ.COM/TECHTIPS



HELP.NORITZ.COM



TRAINING.NORITZ.COM



YOUTUBE.COM/  
NORITZAMERICA



PROCARD.NORITZ.COM



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**THANK YOU**

